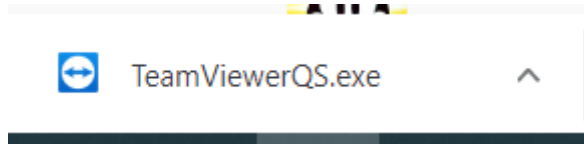
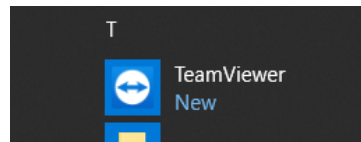
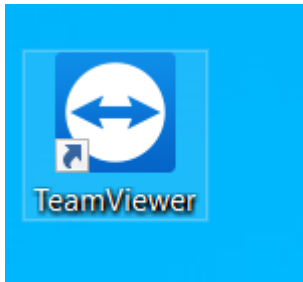


Remote Support

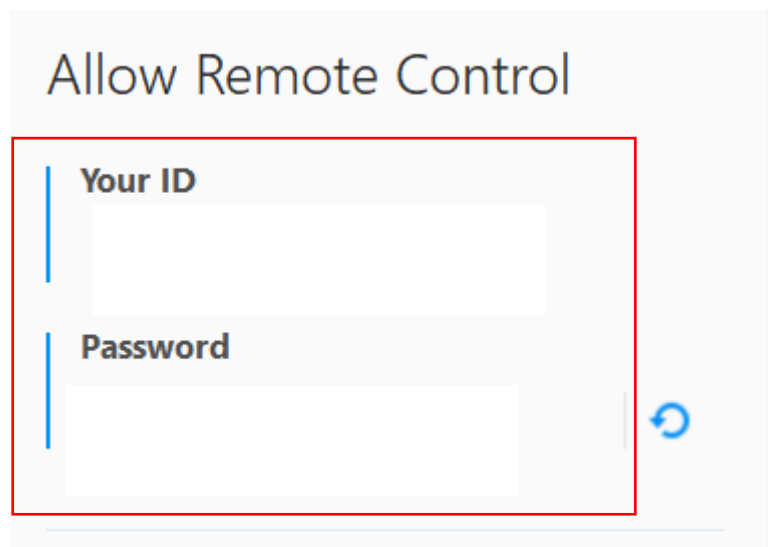
1. If you require remote support, go to our website (www.opgs.org).
2. Navigate to the IT Support page.
3. Download the link that says, "Remote Support", this will download a TeamViewer launcher.



4. Run through the install.
5. Once the install has completed this should open, if not you will be able to find TeamViewer either on your desktop or in your start menu.



6. You will see "Your ID" and your "Password", please let us know what these are as we will need these to remote on to your device.

A screenshot of a dialog box titled 'Allow Remote Control'. The dialog has a light grey background. It contains two input fields: 'Your ID' and 'Password'. Both fields are currently empty. A blue circular refresh icon is located to the right of the 'Password' field. A red rectangular box highlights the 'Your ID' and 'Password' fields.